



Community Survey

In partnership with 10 councils in the Great Southern Region, the Shire is undertaking a community survey (scorecard) in our district (See attached). All residents aged 18 years or older are invited to take part.

This is a valuable opportunity to receive feedback on the Council's performance and to hear and understand the needs and aspirations of local community members. Responses will also feed into a review of the Shire's Strategic Community Plan, due later in 2019.

Scorecards are being sent to all households and are also available for completion at www.catalyse.com.au/studies until Friday 29 March, 2019. The study is being managed on behalf of the Council by CATALYSE®, an independent company. Responses will remain confidential in accordance with the Privacy Act and Australian Privacy Principles. Cost savings have been achieved by utilising one firm across the region.

Specifically, the Community Scorecard seeks to achieve six outcomes:

- 1 Strengthen engagement by giving residents an independent channel to voice their opinions.
- 2 Support Councils to make effective, evidence based decisions based on robust, reliable information.
- 3 Clearly see performance gaps.
- 4 Identify community needs relative to other councils.
- 5 Evaluate the success of strategies; determining which areas have improved over time.
- 6 Share Community Action Plans highlighting community concerns and suggested improvements.

If you have any questions about this study, please contact the Shire on 9892 1111 or email info@sop.wa.gov.au.

Rob Stewart
CHIEF EXECUTIVE OFFICER