Shire of Plantagenet

TENDER REGISTER COVER SHEET

Tender No. C07/1920

Brief description of goods or services required:	Replacement to the Shire's business system software
Particulars of the decision to invite tenders:	eQuotes be sought through the WALGA Preferred Supplier Program for a replacement to the Shire's business system software
Advertisement Details	Not applicable. eQuotes were distributed to WALGA portal registrants. See attached.
Closing Date and Time:	Thursday 4 June 2020, 5.00pm
Opening Date and Time:	Portal accessed 5 June 2020
Opened in the presence of:	John Fathers (WALGA eQuote)
Name of Tenderers whose tenders were opened:	Council First Datacom IT Vision Open Office
Date of Council Meeting:	14 July 2020
Council Minute No:	217/20
Name of Successful Tenderer(s):	IT Vision
Amount of Successful Tender(s):	Training and Implementation - $193,528 Licence Fees – Upfront - $118,471 Licence Fees – Ongoing - $67,505 All figures exclude GST

Authorised by: _____ John Fathers, Deputy Chief Executive Officer

Shire of Plantagenet

Request for :

Shire of Plantagenet - Replacement of Corporate Business System Software

VP reference Number : VP187447

Buyer reference Number : C07-1920

Opens 08/May/20 : Closes 04/Jun/20 05:00 PM W. Australia Standard Time

Cut-off date for supplier queries : Thursday 04/Jun/20 05:00 PM W. Australia Standard Time

This request is finalized.

4 Supplier responses as of the 20/Jan/21 11:58 AM

Request created by:
John Fathers (dceo@sop.wa.gov.au)

You have attached 3 documents to this request. You can find them in this zip file under '/RFXDocs/'

WALGA Preferred Supplier eQuotes Tool

Details of the request

Shire of Plantagenet - Replacement of Corporate Business System Software

Estimated Value	$150,000 to 300,000
Budgeted Value	Unknown

Buyer Details

Business:	Shire of Plantagenet
Location:	Lowood Rd MOUNT BARKER 6324, Western Australia, Australia
Web Site:	http://www.plantagenet.wa.gov.au
Business Overview:	Shire of Plantagenet
Contact:	

Contact Name:	John Fathers
Position:	Executive Manager Corporate Services
Main Phone:	08 9892 1124
Mobile Phone:	0407 836 535
Email:	dceo@sop.wa.gov.au
Local Group:	Shire of Plantagenet

Dates:

Can be responded between:	08/May/20 and 04/Jun/20 05:00 PM W. Australia Standard Time
Supplier query cut-off:	Thursday 04/Jun/20 05:00 PM (W. Australia Standard Time)
Decision Date:	02/Jul/20

What's required

The Shire of Plantagenet is seeking a Request for Proposal for the replacement of its current business system software (Civica Authority). See attached schedule of required modules / features.

Background information / Compatibility requirements

See attached Shire of Plantagenet - Background Information.

Desired Outcomes ('Nice to haves', Conditions & Warranties, SLA's, Project benefits)

See attached Schedule of Optional Modules / Features

Questions asked by the buyer

1. [Required] - Outline your experience with implementing a new business system (including reference to WA sites), involving migration from an existing system (give examples).
2. [Required] - What is your approach/methodology? Any assumptions, particularly those involving allocation of Shire human and physical resources, should be unambiguously stated.
3. [Required] - Please outline a recommended implementation timeframe, together with your experience and

recommendations for migration of data from our current system, Civica Authority.

4. [Required] - Please provide an overview of your available resources. Who is your primary contact and who would be the main contacts for the project?
5. [Required] - Please outline your fees/rates. Proposals should detail pricing, including base costs (with an explanation of what 'base' includes), optional module costs, installation/configuration costs, training costs, along with an hourly rate and an indicative cost for migration of data and any project management required. The Shire requires ongoing licensing and support costs, including the approach to ongoing or extra costs for cloud fees, end of year support, system upgrades, integrations and the like.
6. [Required] - Outline technical specifications of your product. Please advise on likely additional hardware requirements, including advice on options and recommendations for cloud / local environments.
7. [Required] - Please provide an overview of the system functionality, including approach to ongoing software releases and updates (including to what degree updates are chargeable and options for supplier or customer to perform updates)
8. [Required] - Please outline your approach to ongoing support, including availability, locations and chargeability.
9. [Required] - How could the Covid-19 pandemic impact on the implementation and timeframe of this project (excluding consideration of Shire resourcing)?

The following supplier lists were selected

1. Business Systems Software & Services (Type: Preferred Supplier Panel, Contract Name/Number: C032_16)

The following categories were selected

- Business Systems Software and Services

1. Business Systems Software

Suppliers notified of this request

1 : Datacom Solutions (AU) Pty Ltd via Business Systems Software & Services (has responded)
2 : IT Vision Australia via Business Systems Software & Services (has responded)
3 : Open Office via Business Systems Software & Services (has responded)
4 : Open Systems Technology Pty Ltd via Business Systems Software & Services (has responded)
5 : Technology One Limited via Business Systems Software & Services

Information requested by others

None...

Updates made to this request

None...